

Rural and Communities Overview and Scrutiny Committee



SOUTH
KESTEVEN
DISTRICT
COUNCIL

Wednesday, 16 October 2024 at 2.00 pm
Council Chamber - South Kesteven House, St. Peter's Hill,
Grantham. NG31 6PZ

Committee Members: Councillor Nikki Manterfield (Chairman)
Councillor Steven Cunningham (Vice-Chairman)
Councillor Pam Byrd, Councillor James Denniston, Councillor Richard Dixon-Warren, Councillor Robert Leadenham, Councillor Habibur Rahman, Councillor Vanessa Smith and Councillor Peter Stephens

Agenda

This meeting can be watched as a live stream, or at a later date, [via the SKDC Public-I Channel](#)

- 1. Public Speaking**
The Council welcomes engagement from members of the public. To speak at this meeting please register no later than 24 hours prior to the date of the meeting via democracy@southkesteven.gov.uk
- 2. Apologies for absence**
- 3. Disclosure of Interest**
Members are asked to disclose any interest in matters for consideration at the meeting.
- 4. Minutes from the meeting held 10 July 2024** (Pages 3 - 18)

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Karen Bradford, Chief Executive
www.southkesteven.gov.uk

5. **Updates from the previous meeting** (Page 19)
To receive updates on actions agreed at the previous meeting.
6. **Announcements or updates from the Leader of the Council, Cabinet Members or the Head of Paid Service**
7. **Prevent Update 2024** (Pages 21 - 34)
The purpose of this report is to provide information regarding South Kesteven District Council's delivery of the Prevent duty and to seek the Committee's recommendation to Cabinet to approve the draft venue hire policy which is attached as an appendix.
8. **Draft Equality, Diversity and Inclusion Annual Position Statement 2024** (Pages 35 - 51)
In response to the specific duty to publish information, Members of the Rural and Communities Overview and Scrutiny Committee are asked to consider the draft 2023/34 Equality, Diversity and Inclusion Annual Position Statement and provide a recommendation to the Cabinet Member for People and Communities to publish the information.
9. **Health and Wellbeing Action Plan Update** (Pages 53 - 73)
To provide an update on the progress and delivery of the actions identified within the South Kesteven Health and Wellbeing Action Plan
10. **Cost of Living Update** (Pages 75 - 92)
The purpose of this report is to provide the Committee with an update regarding the activities undertaken by the Cost of Living Team, along with details of the financial support received (facilitated by the Cost of Living Team) for South Kesteven residents during 2023/24 and 2024/25.
11. **Customer Service update** (Pages 93 - 104)
The purpose of this report is to provide the Committee with an update regarding customer interactions and call handling within the Customer Service team and high contact service areas for 2024/25.
12. **Youth Council** (Pages 105 - 110)
This report aims to update the members of the Rural and Communities Overview and Scrutiny Committee on the progress and activities of the Youth Council of SKDC.
13. **Work Programme 2024 - 2025** (Pages 111 - 114)
To receive the Work Programme for 2024 – 2025
14. **Any other business which the Chairman, by reason of special circumstances, decides is urgent**